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Bid No: RFP 2019918

Name of Bid: Medical Administration Services Only

Post Date: 4/23/19

Notice Post Time: 12:30 PM

Q&A No.1

- 1. In several different areas of the RFP the shipping address was listed. In some places it had Room 119 but in other places it did not. Can you confirm if Room 119 should in fact be included in the delivery address? The room number should be included.
- 2. Can you confirm if Tab 1 a. below is where the Vendor Information Sheet (page 45) of the RFP is intended to go? If not and you are just asking for a cover sheet then can you please indicate where the Vendor Information Sheet is supposed to go? The Vendor Information Sheet should be included in TAB 2: FORMS
- 3. Please provide current census to include the following:
 - Date of Birth
 - Gender
 - Plan Election
 - Zip Code
 - Medical Tier

Current Medical Census attached separately.

- 4. Please confirm if both Med Only and Med/Rx combined are being requested at this time. Medical pricing only, see Section I. (3) on page 6 of the original bid document.
- 5. Please provide current ASO fees. The current ASO is \$51.16 per employee per month. This fee includes a \$1.00 claims fiduciary service fee, \$1.75 agent of record fee and a \$1.50 Teledoc fee.
- 6. Please provide insight on current Disease Management program(s). This is not currently provided, but may be included in your proposal.

- 7. Please confirm requested commission levels. \$1.75 agent of record fee
- 8. Please provide a description of your current wellness program. Wellness dollars are used annually in various initiatives to utilized employee health. Plans are in place to develop a multi-year wellness program in 2020 and beyond.
- 9. Please clarify if the health plan should include the \$1.75 PEPM for consultant fees in the pricing? The RFP advises not to include this cost in the pricing however table of proposed fees has a line item for this cost. The bidder needs to show an overall pricing and clarify whether or not the \$1.75 pricing is included in this.
- 10. In force FL Blue informational reports for the years 2019, 2018, 2017 and 2016, which include Monitoring Enrollment, Summary of Health Benefits, Large Claimant Reports? MCSD requests that bidders use the 5 years of claims data provided to prepare a proposal.
- 11. A list of all monthly fees incorporated into the Medical Adm Services with FL Blue & MedImpact RX PBM, including but not limited to ASO fees, managed care fees, Capitation Fees, HSA Fees, Network Fees, wellness fees, all pharmacy management fees, pharmacy rebates, agent commission amount/fee, etc., for the years 2016, 2017, 2018 and 2019. The current provider does not provide an unbundled fee as described above.
- 12. Can you confirm who is the current Agent of Record for the Medical Adm Services with FL Blue? Gallagher Benefits Services, Inc.
- 13. Will MCSD consider and accept alternative proposals for consideration from Aetna, UHC, and Cigna if these carriers are working directly with an independent broker such as ourselves? While MCSD would consider proposals for Administrative Service Only from Aetna, UHC or Cigna regardless of whether they were working directly with an independent broker, MCSD is not seeking brokerage services at this time.